

# Tomasz Serwański - Curriculum Vitae<sup>1</sup>

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Date of birth: 10.VIII.1976



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## **Education:**

- University of Warsaw, postgraduate course: Project Management.
- Kozminski University, course: Finance and Accounting.
- Warsaw School of Economics, course: Quantitative Methods and Informatics Systems.

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## **Professional experience:**

### **Od 2005 freelancer, moneo.pl, own business**

Role: Owner; system, data and app engineer.

#### Areas of activity:

- Infra; physical hardware and cloud solutions in both, servers and networks area; virtualization (VMware, Hyper-V, XEN).
- Operating systems: whole Unix family (AIX, HP-UX, Linux) + Windows environment.
- Business support systems: CRM (Dynamics, odoo) + ERP (odoo, AX).
- Databases: MS SQL, MySQL/MariaDB, PostgreSQL; reporting solutions, OLAP, data integration, db clusters.
- Data exchange / API programming: creation of own tools for data processing, integration and presentation via / with API.
- IT security: audit, events logging, intrusion prevention & internet system protection.
- IT consulting.

Most desired professional activities are these where I'm invited to growing company which finds out that IT becomes crucial, and needs guidance in that area / process.

Not limiting myself to particular technologies or tools in professional life. Working with whole available / necessary tools to accomplish desired results. Willing to reach out to new tools and solutions when available on market.

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## **Ważniejsi klienci:**

- 2018 - **Natural Pharmaceuticals sp. z o.o.**  
Role: Business consultant, BI & business process area; data engineer.  
  
Linux, bash/API, Microsoft Microsoft SQL Server, Microsoft PowerBI, Microsoft Visual Studio, IBM DB2, MySQL, Esecr CRM.
- 2015 - 2018 **SII sp. z o.o., Warszawa, subcontractor for Orange Polska, Warszawa**  
Role: Business consultant - Microsoft Dynamics CRM 2013  
  
Microsoft Dynamics, Microsoft SQL Server, Microsoft Visual Studio, PostgreSQL.
- 2012 - 2015 **SII sp. z o.o.**  
Role: Business consultant - Microsoft Dynamics AX 2012  
  
Microsoft Dynamics, Microsoft SQL Server, Microsoft Visual Studio, Microsoft Lync, Microsoft SharePoint.
- 2008 - 2012 **SII sp. z o.o., Warszawa, subcontractor for Citi Handlowy, Warszawa**  
Role: Unix systems consultant

HACMP, Veritas Cluster Server, EMC/HDS SAN, AIX, Linux.

2006 - 2008: **IBM GSDC Brno (Global Services Delivery Center, Czechy)**  
Role: initially system engineer; promoted to Unix Team Leader role - leader of group of 35 system engineers (workers from Europe, America, Asia & Africa).

HACMP, AIX, Linux, Solaris, HP-UX, Team management

2002 - 2005: **Hotel Radisson SAS Centrum Hotel, Warszawa**  
Role: IT Manager.

Windows, Linux, SCO, MICROS/Fidelio, Cisco

1999 - 2001: **Warsaw University of Technology, Civil Engineering Faculty, Warszawa**  
Role: Faculty's computer network administrator.

Windows, Linux, SCO, Cisco

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### **Major achievements:**

- Migration of bank's debit/credit cards authorization system (supporting all debit/credit card transaction in Poland); prepare and implement set of tools/scripts (EMC symclone / bash) for data replication between systems / data centers (supporting CEMEEA/MENA/SSA regions).
- Prepare and implement set of tools/script (EMC symclone / bash) for data replication between systems / data centers (supporting CEMEEA/MENA/SSA regions); that one and above are projects I am most proud of, as even if transparent to bank's Customers, both are used by each Customer / for each Customer every day.
- Keeping high quality of service provided by Unix team, even though high people turnover (90% changed) and very hard market condition - growing competitors; two new outsourcing companies opened in Brno, two new outsourcing companies in Krakow (IBM GSDC Brno).
- Analysis of safety and improvement of garage sales support system - developing and implementing of self-made tools to monitor and control the sales; In effect yearly income grown by 0,5 mln PLN (hotel Radisson SAS Warszawa).
- Modernization of IT infrastructure dedicated for Conferences and Banquets Department's Guests service; Radisson SAS Centrum Hotel Warsaw was - during period of time - the only one hotel in Warsaw able to provide all possible Internet connections for its Guests (modem, ISDN line, Wi-Fi, LAN-based Internet, satellite connection (Radisson SAS Warszawa)).
- Cost analysis and change in PABX configuration; designing new telephony setup and negotiation with telecom companies; as result decrease of monthly phone fees of 25% (Radisson SAS Warszawa).
- Implementing of self-made solutions and tools to eliminate part of paper-based documentation, and migration of paper documents to electronic version (hotel Radisson SAS Warszawa).
- Planning, preparing and migration of IT network structure of Civil Engineering Faculty (Warsaw University of Technology) - build of new fiber backbone (Cisco devices); driving of the project of replacing network cabling in the building; running new student laboratories, and providing Internet access to students; preparing of separate subnetworks for Faculty's deaneries.

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### **Others:**

- English - very good, german - basics, czech - basics.
  - Team worker/experienced team manager.
  - Analytical, autonomous and responsible thinking.
  - Ability to read, understand and using any kind of technical/IT documentation (written in both, polish and english language).
  - Mensa Poland member.
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**Hobbies:**

Sea sailing, bridge, photography, volleyball.

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<sup>1)</sup> Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych do realizacji procesu rekrutacji (zgodnie z Ustawą z dn. 29.08.97 roku o Ochronie Danych Osobowych Dz. Ust. nr 133 poz.883).